



CANCELLATION POLICY

As a small business with a team of part-time therapists we ask clients to respect our Cancellation Policy and understand that it is in place to support the financial viability of our business and therapists.

Please note our current Cancellation Policy:

- For cancellations made 24 hours or more prior to your appointment we will not charge a cancellation fee.
- For same-day cancellations a 50% charge of your treatment price will apply.
- For cancellations made 3 or less hours prior to your appointment a 75% charge of your treatment price will apply.
- For no-shows to appointments full payment of your treatment cost will be required.

We do understand that sometimes there are last-minute, urgent or unavoidable circumstances that impact on your ability to keep an appointment and we will take this into account when applying our Cancellation Policy.

In wellness,
The Sea to Sky team